

General Information

Why don't I see any records or information in my grid?

This example uses the Transporter Grid, but all grids function in a similar way.

When you do not see any records, but know there should be some listed, the first step is to clear filtering, refresh, and then see if records appear.

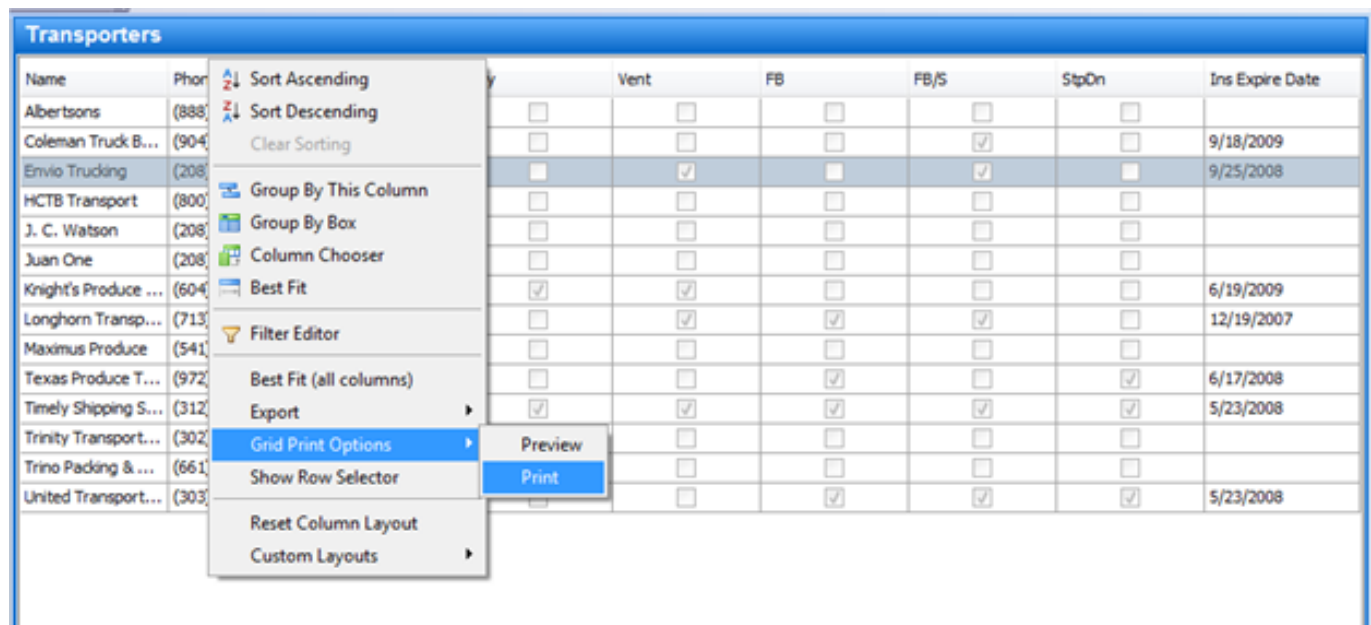
Example:

If you do not see any records listed and you verified that there are trading partners marked as transporters, turn off any grid filtering to see if filters were restricting the data. Click the Find button in the upper left-hand corner, then click Clear Filtering.

To verify data should be there, go to where the data entry is. Here is the transporter Example: In Company > Trading Partners > "select trading partner name", there is a checkbox beside Transporter. In order for a company to show up in the Transporter grid, it must be marked as such.

Once there are companies checked as transporters and there aren't any filters, they will appear in this grid. You can right click on the column heading row and select Grid Print Options to print the grid (if you desire).

Below is an example of a sample transporter grid.



The screenshot shows a web application window titled "Transporters". It contains a table with columns: Name, Phone, Vent, FB, FB/S, StpOn, and Ins Expire Date. A right-click context menu is open over the column headers, showing options like Sort Ascending, Sort Descending, Clear Sorting, Group By This Column, Group By Box, Column Chooser, Best Fit, Filter Editor, Best Fit (all columns), Export, Grid Print Options (highlighted), Show Row Selector, Reset Column Layout, and Custom Layouts. The "Grid Print Options" sub-menu is also open, showing "Preview" and "Print" buttons.

Name	Phone	Vent	FB	FB/S	StpOn	Ins Expire Date
Albertsons	(888)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Coleman Truck B...	(904)	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	9/18/2009
Envio Trucking	(208)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	9/25/2008
HCTB Transport	(800)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
J. C. Watson	(208)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Juan One	(208)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Knight's Produce ...	(604)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	6/19/2009
Longhorn Transp...	(713)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	12/19/2007
Maximus Produce	(541)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Texas Produce T...	(972)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	6/17/2008
Timely Shipping S...	(312)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	5/23/2008
Trinity Transport...	(302)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Trino Packing & ...	(661)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
United Transport...	(303)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	5/23/2008

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