

General Information

How do I uninstall Envio from a Workstation?

How to Uninstall Envio

1. On the Windows workstation on which you would like to remove Envio, go to **Control Panel > Programs and Features**. Select **Uninstall a Program**. (You can also type the word "Uninstall" in the search menu.)
2. Locate the Go_Envio...icon and right click. An option box will open. Left click **Uninstall/Change**.
3. Click the radio button beside **Remove the Application from this Computer**. Click **OK**.
4. Envio should now be fully uninstalled

How to Uninstall and Remove Envio Registries

On a rare occasion a typical uninstall will not clear out all the registries. In order to do a clean re-install follow these steps. You may want to talk with your IT department before moving forward with the following steps.

1. Navigate to **C:\Users\UserName\AppData\Local\Apps\2.0**. Delete the 2.0 folder.
 - Instructions based on Windows 10.
 - If you cannot find the folder it may be a hidden file, search the Internet or go to YouTube and type: How to view hidden files and folders in Windows [10/8/7/Your Version].
2. You must delete the 2.0 folder under the name of each user of the workstation.
 - Example: C:\Users\JohnSmith\AppData\Local\Apps\2.0
3. Envio is now fully uninstalled.

Unique solution ID: #1006

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